1. **When will the L.A. Care Medicare Plus dental benefit go into effect?**
   
The benefit goes into effect January 1, 2024.

2. **Who is LIBERTY dental?**
   
   LIBERTY is a privately held dental benefits corporation that was established in 2001. LIBERTY has built a solid reputation by meeting and exceeding our clients, providers and members expectations allowing us to maintain customer loyalty with over 99% client retention.

3. **What will be the Exclusive Provider Organization (EPO) network?**
   
   LIBERTY’s Exclusive Provider Organization (EPO) network is CA Choice Medicare Advantage DUALS.

4. **How are these benefits different from what Medi-Cal provides?**
   
   L.A. Care Medicare Plus (HMO D-SNP) is offering additional benefits to members over and above the Medi-Cal dental benefits. Coordination of benefits will be established to ensure that members receive access to both their Medicare and Medi-Cal benefits.

5. **Are members allowed to use DentiCal (Medi-Cal) after exhausting their LIBERTY benefits or will the member need to first exhaust their DentiCal benefits before using LIBERTY Dental?**
   
   Providers will bill LIBERTY first (primary payor). Denti-Cal is the secondary payor or last resort. If additional benefits are offered and covered by Denti-Cal, providers must submit claims for these services directly to Denti-Cal.

6. **Will the members be issued a separate dental card to access benefits?**
   
   No. A separate Dental ID card will not be provided. It is recommended that members present their LA Care ID card and Medicaid (Medi-Cal) ID card during their appointment.

7. **Will the member need to have a referral to see a specialist?**
   
   No. Referrals are not required on this plan.
8. **How would the member obtain a prior authorization?**
   When the office submits a prior-authorization, the member will receive a copy of the final determination. Members can also call LIBERTY to obtain a status of the authorization.

9. **Does a member need to be assigned to a dentist or dental office?**
   Assignment is not required but the member must see a LIBERTY/Denti-cal in-network provider.

10. **Can members keep their same dental provider under Denti-Cal?**
    LIBERTY’s CA Choice Medicare Advantage DUALS network consists of a Medi-Cal participant network. All providers listed on the directory are LIBERTY + Denti-Cal providers. If a Denti-Cal provider is not listed in the LIBERTY network, members have the option to nominate a dentist here: [www.libertydentalplan.com/lacaremedicare](http://www.libertydentalplan.com/lacaremedicare)

11. **Will implants be covered by LIBERTY dental?**
    No. Implants are not a covered benefit.

12. **What is the denture coverage for this plan?**
    Denture coverage guidelines will fall under Denti-cal.

   For more information on Denti-cal benefits, please contact the state Medi-Cal Dental Program to request coverage at: Smile, California PH: [1-800-322-6384](tel:1-800-322-6384)
   [https://smilecalifornia.org/contact-us/](https://smilecalifornia.org/contact-us/)

13. **How much will I have to pay?**
    You will pay $0 for any covered services.

14. **What if a member has another private dental plan?** Sometimes beneficiaries will buy a freestanding dental or vision plan to reduce or eliminate their Share of Cost. How will the coordination of benefit occur?
    If a member has a private plan, that policy will be primary and Medicare Secondary.

15. **How can I obtain information on what is covered under this plan?**
    For more information on dental benefits, please call LIBERTY’s toll-free number: [1-855-552-8243](tel:1-855-552-8243) TTY 1-800-735-2922 or visit [https://client.libertydentalplan.com/lacaremedicare](https://client.libertydentalplan.com/lacaremedicare)