



Preferred Diabetes Test Strip Program for L.A. Care Medicare Plus (HMO D-SNP) Members

Effective October 1, 2015, L.A. Care Health Plan implemented a preferred diabetes testing supply policy. As of January 1, 2023, preferred products are as follows:

Lifescan Diabetes Care Line:

- **One Touch Meters**
- **One Touch Test Strips**

If you or your prescriber believes that none of the products listed above is right for you due to your medical condition, you may request an exception. To file a request for exception, the Authorization Request Form must be completed and faxed to L.A. Care UM Department at fax number 1-213-438-5777 or by contacting us at 1-877-431-2273.

You or your appointed representative may also contact us at 1-833-522-3767 for help in asking for this type of decision.

Prescribers have been notified about this change, and pharmacies will receive messaging identifying preferred products to assist through this transition.

If you need assistance in requesting an exception (including alternate format or languages regarding this policy), please contact us at **1-833-522-3767** or TTY **711**, 24 hours a day, 7 days a week, including holidays, or visit <https://medicare.lacare.org/>.

L.A. Care Medicare Plus (HMO D-SNP) is a health plan that contracts with both Medicare and Medi-Cal to provide benefits of both programs to enrollees. Enrollment in L.A. Care Medicare Plus depends on contract renewal.

You can get this document for free in other formats, such as large print, braille, and/or audio. Call 1-833-522-3767 (TTY: 711), 24 hours a day, 7 days a week, including holidays. The call is free.