



L.A. Care Medicare Plus (HMO D-SNP)

Drug Transition Policy

New members in L.A. Care Medicare Plus (HMO D-SNP) may be taking drugs that aren't in our Drug List (Formulary) or that are subject to certain restrictions, such as prior authorization or step therapy. Current members may also be affected by changes in our formulary from one year to the next. For more information, see our Drug Transition Policy.

Drug Transition Policy

In some cases, we can give you a temporary supply of a drug when the drug is not on the Drug List or when it is limited in some way. This gives you time to talk with your provider about getting a different drug or to ask us to cover the drug.

To get a temporary supply of a drug, you must meet the two rules below:

1. The drug you have been taking:

- is no longer on our Drug List, **or**
- was never on our Drug List, **or**
- is now limited in some way.

2. You must be in one of these situations:

- You were in the plan last year
 - We will cover a temporary supply of your drug **during the first 90 days of the calendar year.**
 - This temporary supply will be for up to an approved month's supply.
 - If your prescription is written for fewer days, we will allow multiple fills to provide up to a total month's supply of medication. You must fill the prescription at a network pharmacy.
 - Long-term care pharmacies may provide your prescription drug in small amounts at a time to prevent waste.

- You are new to our plan
 - We will cover a temporary supply of your drug **during the first 90 days of the calendar year.**
 - This temporary supply will be for up to an approved month's supply.
 - If your prescription is written for fewer days, we will allow multiple fills to provide up to a total month's supply of medication. You must fill the prescription at a network pharmacy.
 - Long-term care pharmacies may provide your prescription drug in small amounts at a time to prevent waste.

- You have been in the plan for more than 90 days and live in a long-term facility and need a supply right away.
 - We will cover to up to an approved month's supply, or less if your prescription is written for fewer days. This is in addition to the above temporary supply.
 - You may experience a change in the level of care received and/or may be required to transition (move) from one facility or treatment site to another. Exceptions (special cases) are available to you if you experience a change in the level of care being received. If you experience a change in level of care, L.A. Care Medicare Plus will cover a temporary month supply (unless you have a prescription written for fewer days).
 - To ask for a temporary supply of a drug, call Member Services.

Within three business days after you receive your temporary supply, you will receive a letter that explains what to do next. You should talk with your doctor to decide what to do before your supply runs out. Here are your choices:

- **You can change to another drug.**
There may be a different drug covered by our plan that works for you. You can call Member Services to ask for a list of covered drugs that treat the same medical condition. The list can help your provider find a covered drug that might work for you.

OR

- **You can ask for an exception.**
You and your provider can ask us to make an exception. For example, you can ask us to cover a drug even though it is not on the Drug List. Or you can ask us to cover the drug without limits. If your provider says you have a good medical reason for an exception, he or she can help you ask for one.

To learn more about how to ask for an exception, or if you disagree with our coverage or exception request decision and want to request an appeal, see Chapter 9 of the Member Handbook.

If you need help asking for an exception, you can contact Member Services at 1-833-522-3767 (TTY:711), 24 hours a day, 7 days a week, including holidays.